

Feedback and Action Taken Report for Academic Year 2020-21

Feedback Report on Institutional Facilities

Feedback plays a crucial role in ensuring that higher education institutions (HEIs) are successful. This year the **Student Satisfaction Index (SSI)** of Institutional Facilities is **3.4 out of 4**. Feedback is taken on Moodle platform as students were using it for everyday teaching and learning process due to covid-19 pandemic situation. Every student has been given access to the feedback course available on Moodle which consists of a feedback questionnaire about teaching-learning process and overall functioning of the Institution. Apart from this students also have given some suggestions on which Institute has started taking corrective measures. It will definitely help to enhance the quality of teaching and learning process. Every year these reflections are helping us to examine our perspectives and to gain insights for improvements.

Feedback Analysis about Institutional Facilities:

Total 90% students have agreed that the Institute promotes them for internship, exchange programs and field visits. 93% of students are satisfied with their cognitive, emotional and social growth during their undergraduate and postgraduate studies. 85 % students fully agree with the availability of multiple opportunities by the institution to learn and grow. 85% students are happy by the efforts taken in quality improvement of teaching and learning process. Nearly 85 % students are satisfied with the overall teaching and learning process of the institute.

Students have made some suggestions such as

1. Improvement in the Canteen Facility.
2. Improvement in the digitization of the Library.
3. Up gradation of reading room of Library.
4. Sessions on capacity building.
5. Study tours/field visits.
6. Purchase of Sophisticated Instruments for practical use.

Recommendations:

Canteen food quality should be good and hygienic. I-card processing as well as the book issuing process should not be time consuming. Corrective actions must be taken to maintain silence in the reading room.

Action Taken on student's suggestions:

Many Sophisticated Instruments are purchased under DBT star college scheme but due to covid-19 pandemic situation students are not able to use them. It will be made available for them once Offline College is regularized. Also Study tours/field visits will be arranged. Capacity building sessions are already conducted online this year. In this regard students were encouraged to attend various online courses conducted by NPTL/MOOC etc.



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Feedback Report on Teaching- learning Process

The **Student Satisfaction Index (SSI)** of Curriculum is **3.2 out of 4**. . It will definitely help to enhance the quality of teaching and learning. By listening to this feedback and taking appropriate action, educators can ensure that all learners are successful. Feedback is an important part of the learning cycle, and student learning outcome is linked to institutional effectiveness. With this complete picture of student feedback, instructors can take steps to improve course delivery, content, and their overall teaching performance.

Feedback Analysis about Teaching and learning process in the Institution:

87 % of students are satisfied with the completion of syllabus in the class. 80% of students agreed about the discussion of assignments given to them. 87% students appreciated use of student centered learning methods such as experiential learning, participative learning etc. 87% of students are happy with the communication skills of the teachers. Teaching approach of the teachers is rated as good, very good and excellent by 97%. Assignments are timely discussed with the students, said 95% students. 90% of students say that they are promoted for internships, exchange programs, extracurricular activities. 96 % students agree that the teaching learning process of the institute is helping their emotional, cognitive and social growth by providing multiple opportunities. Course and program outcomes are always communicated to them. They are delighted with the support and help from their mentors.95 % of students say that teachers are clearing the concepts by giving examples and related applications. 88 % of students agree about showing them the right path after analyzing their strengths and weaknesses. 84 % of students appreciated the college monitoring system to improve the quality of teaching and learning process. Nearly 90% of the students agree about the use of student centric methods to enhance learning experiences. Teachers are making efforts to develop their employability skills through the placement cell of the college. Teachers are using ICT tools in daily teaching. 85 % of students are very happy with the teaching learning process in the college.

Recommendations:

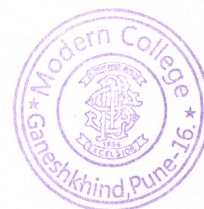
It is recommended to inform all the teachers to complete the whole syllabus within stipulated time. It is strongly recommended to the teachers to use innovative teaching methods such as learning by doing (experiential learning) to make lectures more interesting and interactive.

Students have made some suggestions such as

1. Use of various technological methods in teaching.
2. Conduction of regular tests.
3. Offline lectures.
4. Extracurricular activities.
5. Guidance about competitive examinations.

Action taken on student's suggestions:

Students wanted Offline practical and theory sessions but it was not possible due to pandemic lockdown. According to the government guidelines Offline College will start. Teachers tried to conduct quizzes during lectures as well as after completing the particular topic. Many



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teachers are using online white boards along with PowerPoint presentations and again an appeal is made to all the teachers to use it after student's suggestions. Online sessions will be arranged on the guidance of competitive examinations and about higher studies at the national and international levels.

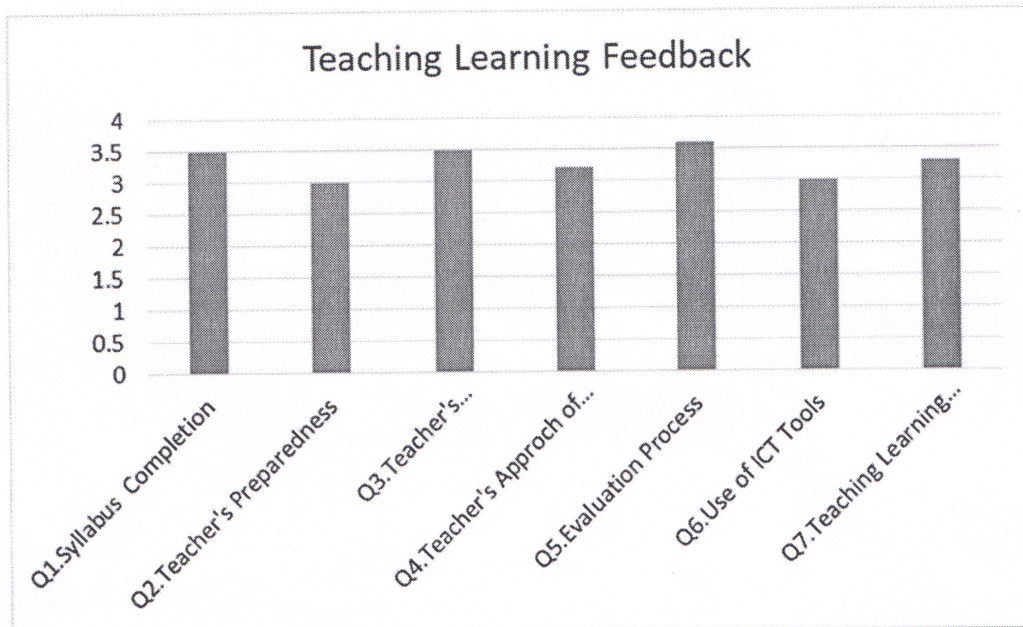


Figure 1

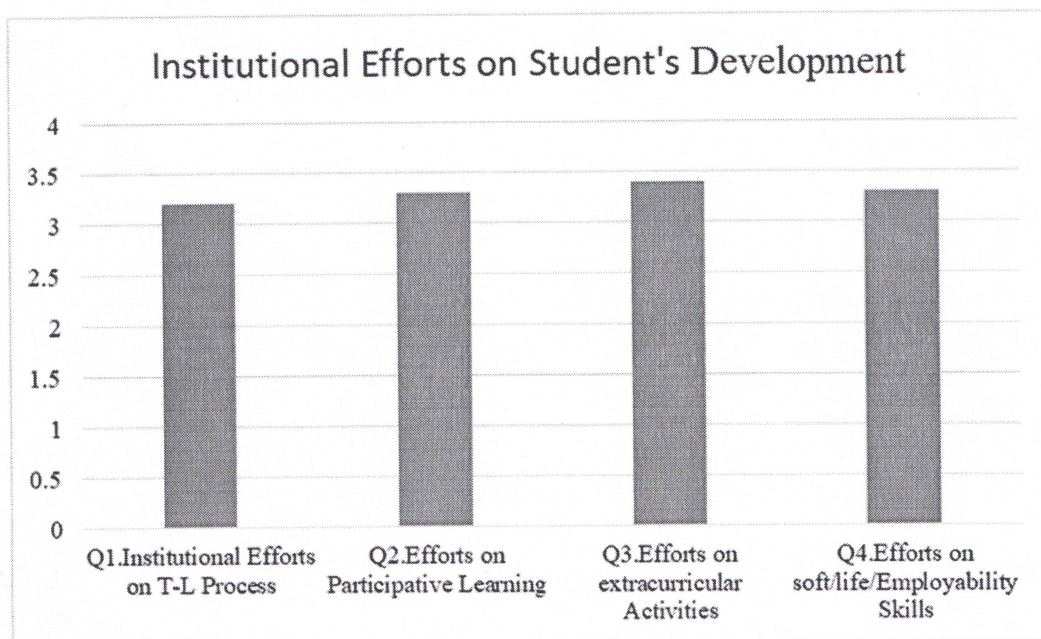


Figure 2

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